

Hospice & Community Care

Impact Report 2020



Our Staff—Our Hospice Heroes



Dear Hospice Supporters,

While 2020 was met with challenges for all of us due to the pandemic, I cannot help but reflect on how it also brought about ways for us, as an organization, to come together to make a meaningful difference in the lives of our patients, families and the community.

We entered last year full of excitement as we were celebrating the organization's 40th anniversary. Little did we know then that we would go from celebrating the accomplishments of our 40-year history to being part of a historic global pandemic. Throughout this experience we looked for ways to safely adapt our care for our patients, families and staff while staying true to our core values and founding principles.

Last year, we cared for more than 4,300 hospice and supportive care patients and families, the most in our 40-year history. We also saw an 11% increase in the number of patients served while many hospice providers across the country were seeing a decrease.

Words cannot express how grateful and appreciative I am of how Hospice staff rallied together to ensure that patient care and comfort were continued to be delivered with the highest quality while adhering to ongoing, changing Covid-19 guidelines. It has been said that 'all heroes wear capes,' but at Hospice they wear scrubs, dresses, suits, and ties. And that level of care and compassion will continue throughout 2021 and beyond.

Last year, when hospitals and senior living facilities needed to restrict patient and resident visitation by families, Hospice & Community Care made the decision to allow two family members to visit a patient at a time in our Bob Fryer & Family Inpatient Center. We took the necessary precautions needed to ensure patient, visitor and staff safety. We wanted patients and families to continue to have the opportunity to connect and make lasting memories together. Thank you to the families who were so understanding about our visitation policy. Thank you to our staff and volunteers who helped make that happen.

The global pandemic was not the only important topic being discussed in 2020. At the center of hospice and palliative care is the belief that everyone has the right to die pain-free and with dignity. Hospice & Community Care is committed to ensuring its patients and families receive personalized physical, emotional and spiritual care, honoring all cultures, ethnicities or sexual orientation.

Hospice & Community Care entered 2021 with optimism and hope. We are optimistic that we are making progress with the pandemic and continuing to have dialogue around racial and cultural inequality. We are hopeful because of all of you. It is because of our staff, volunteers, and the community that we have been able to thrive and provide the best end-of-life care for 40 years.



Steve Knaub
President & CEO



Mission

To provide personalized care and comfort to help patients and families live better with serious illness through end of life.

Vision

Every person living in our community will receive the care and compassion they need while coping with serious illness, facing end of life, or experiencing the loss of a loved one.

2020 Board of Directors

Officers

Chair – Gil Sager, Retired

Vice Chair – Geoffrey W. Eddowes, Penn Medicine Lancaster General Health

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Albert Kuhner, Kuhner Associates Funeral Directors, Inc.

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Carrie E. Willetts, WellSpan Ephrata Community Hospital

Hospice & Community Care Leadership

Steve Knaub, President & Chief Executive Officer

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Andrea Aldinger, Vice President, Medical Services & Business Development

Krista Kae Hazen, Senior Vice President, Chief Financial Officer

Bonnie Jess Lopane, Vice President, Chief Development Officer

Brent Keener, Vice President, Human Resources

Michael Link, Vice President, Chief Information Officer

1,014

patients were
cared for at the
Bob Fryer &
Family Inpatient
Center

4,305

patients
received
Hospice and
Supportive
Care

2,778

patients
were served
by Palliative
Medicine
Consultants

409

total number
of Hospice &
Community
Care
employees

Your Care

Delivering Quality Care during a Pandemic



In March, 2020 Hospice & Community Care created a Covid-19 team comprised of nurses, aides, a chaplain, and social worker, who cared for patients who had tested positive for Covid-19. These individuals had volunteered to be a part of this team. They risked their health and safety to ensure that Hospice patients, many of whom were in senior living facilities, experienced the end of life with dignity and compassion.

Covid-19 team members Laura Carey, Social Worker, Laura Burns, RN, and Ray Christman, Chaplain, visited a patient in a skilled care facility who was placed in a dedicated Covid-19 positive unit. Her room was closed off to ensure the safety of fellow residents and staff and she was close to death. Laura, Ray and Laura were able to spend quality time with this patient and give her what she needed in that moment. During their separate visits with her, they stroked her hair, talked to her and sang her songs. Laura

Carey left a voicemail message for the patient's family prior to her visit. She memorized their names listed in the patient's chart and their relationship to the patient. Laura spoke each family member's name and relationship to the patient and told her how much they love her and wish they could be with her. She also told her that she was there to remind her of the love of her family and that they wish her peace along her journey.

After the visit, Laura called the patient's son to update him. He was moved to tears to know that she had spoken to his mother about the family and that she "brought" them to his mother when they could not be there themselves.

When Ray was visiting with the patient, he called the patient's son and he was able to say goodbye to his mother over the phone.

Hospice clinicians shouldered the extra responsibility of being present for others in ways families could not, given Covid-19 restrictions. So much of their workday was different from before. The story with Laura, Ray and Laura truly exemplifies the level of care and commitment that Hospice staff provide to all of Hospice & Community Care's patients and families. Throughout the pandemic Hospice's personalized care and comfort did not stop.

Hospice staff were, and continue to be, the heart of the organization and are healthcare heroes to the entire community. Thank you to all of our staff for going above and beyond to live out the organization's mission to provide personalized care and comfort to help patients and families live better with serious illness through end of life.

593

patients were cared for
daily, on average,
by Hospice &
Community Care



Your Care

Caring for Patient Families

In the summer of 2020 Hospice & Community Care's staff cared for a patient with dementia in a local nursing home. Due to the facility's Covid-19 restrictions, Hospice's team members were unable to make in-person visits to the patient. The patient's daughter was also not permitted to visit, and during phone calls with Hospice Social Worker Ann Pilarte and Chaplain Melissa Kreider, the daughter voiced anger and frustration at being kept apart from her mother, who she knew was likely in her last months of life.

Hospice staff had been encouraged to think outside the box in providing support to patients and families during these unusual times. Since they were not able to visit the patient, Ann and Melissa used their time instead to visit the patient's daughter on her porch or patio, or even in the garage if it rained. They acknowledged the great weight the daughter was experiencing. Not only was she losing her Mom, but she was not able to see her during this precious time. At the same time, she was experiencing the added stresses of being a Mom herself during the pandemic, grieving the loss of normalcy in her kids' lives.

Ann and Melissa encouraged the daughter to deepen her existing self-care practices: keeping a gratitude journal, taking a few days away with her family, and talking with the supportive people in her life. Once they even had a walking visit to encourage the daughter's practice of walking. They encouraged the daughter to focus on memories she had with her mother and family, giving her a chance to express her gratitude for the unconditional love her parents had given her. Each visit, Melissa prayed with her, asking to give her hope and strength, and affirming the resilient strength she perceived in her.

Once restrictions loosened at her Mom's facility, Melissa and Ann had already developed a relationship with the daughter. Much healing resulted when she was permitted compassionate visits in the final weeks of her Mom's life, and because they had already laid the foundation of a counseling relationship, Hospice's entire care team was accepted as a more integral part of the patient and family's end-of-life journey. Hospice & Community Care Registered Nurse Darlene Smith and Melissa offered support to the patient's family just after her time of death, and they thanked them for all the team had done. Melissa and Ann helped them on their path toward finding peace as they said a long and Covid-19-complicated goodbye to their Mom.

Your Community

A Broken Heart is an Open Heart

When Georgia Rackley lost her son in May, 2020 she needed a way to connect with others and cope with her cumulative grief. "I have heard it said that 'a broken heart is an open heart,'" shared Georgia. "I could not run away from my grief or it would eventually catch up with me." She researched her options. In Cumberland County where she is from, she found a support group

being offered outdoors. Georgia attended the group, but it was not what she needed to help her on her grief journey. She continued her research—learning about the Pathways Center for Grief & Loss, a program of Hospice & Community Care.

"I read the information online about the Pathways Center and everything sounded great," shared Georgia. "I called and spoke with Bereavement Counselor, Elaine, and during our 15-minute phone call she understood what I needed. I thought, 'she gets it,' which was so comforting and a relief."

Some people have apprehension about participating in virtual support groups. They are unsure of what to expect and afraid that the groups will lose that sense of intimate connection between participants and moderators. "My son's funeral service was held virtually," shared Georgia. "It appeared that our family and friends felt more comfortable sharing memories from the comfort and privacy of their homes." Georgia felt that same sense of safety and, as she put it, "coziness" during her first virtual group offered by the Pathways Center.

"I attended the Loss of a Child support group," shared Georgia. "There were two other women in the group. Seeing the familiar faces each week made me comfortable sharing my story. There was a collective sense that we were all in this together."

Georgia later attended the Coping with the Holidays series and started the New Year attending Pathways' Coping with a Loss due to Overdose support group. "All of the support groups that I have attended have conveyed a sacredness," shared Georgia. "There is a personal and intimate experience and vulnerability that comes from attending the groups."



Your Community

Grief Support—Serving People Wherever they Call Home

The Coronavirus pandemic has heightened people's awareness about grief. People's daily lives have changed, we have lost our sense of normalcy and have been isolated from family and friends. All of this has compounded and complicated the reactions for people who were already grieving the loss of a loved one. It is vital that those grieving during the pandemic continue to have access to grief resources and an outlet to connect with others.

Staff at the Pathways Center for Grief & Loss, a program of Hospice & Community Care, have always offered limited online grief support as well as individual and family counseling by phone. However, most people in the past preferred to meet face-to-face rather than virtually. That all changed with the pandemic which has forced everyone to connect differently. The Pathways Center has created an online environment where people can feel comfortable learning, sharing and connecting with others via their computer, iPad or phone.

The Pathways Center transitioned all of its in-person support groups to virtual groups in mid-March of 2020 and have continued to hold them online ever since. "Our in-person groups are led by Master's level counselors accompanied by volunteers who have experienced the same type of loss as group members", shared Patti Anewalt, Director, Pathways Center for Grief & Loss. "We wanted to offer that same structure during our virtual sessions." This involved Pathways Center staff meeting with support group volunteers to teach them how to use the Zoom video conferencing software. They wanted to ensure that they continued to offer effective and professional groups where everyone felt

comfortable speaking honestly and openly, but now from the comfort of home.

"As we continued to grow our knowledge and comfort level with using Zoom, we started to assess the needs of the community," shared Patti. "The benefit of offering virtual support groups is that we can reach people wherever they call home. That has been one silver lining from the pandemic, that we have been able to serve those grieving who may not have otherwise sought support. For example, siblings whose parent died under our hospice care were able to attend our online support groups, even though they lived in other states throughout the country," Patti explained.

The Pathways Center has introduced several new support groups online since the start of the pandemic: a Young Adult Loss support series, a Caregivers Support Group, a Mindfulness and Grief series, and an Overdose Loss series. "We are pleased to see the community take advantage of these groups," shared Patti.

Pathways Center counselors look forward to offering in-person support groups when it is safe to do so, but will also be considering ways to incorporate online components into what they offer in the future to continue to meet the needs of the bereaved who seek support.

More than
9,000
adults, teens
and children received
bereavement support



Your Hospice

Innovation at Work to Serve Patients and Families

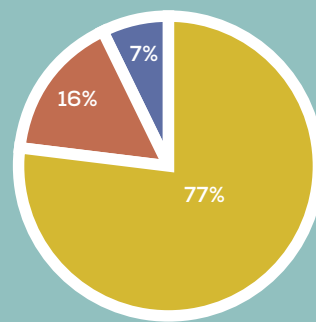
Hospice & Community Care is one of just a few nonprofit hospices serving Central Pennsylvania. Due to the generous support of the community, Hospice & Community Care is able to ensure that all patients and families, regardless of financial circumstances, receive needed care. In 2020, community support allowed the organization to form a specialized clinical team to care for Covid-positive Hospice patients; connect patients and families through technology who were unable to be face-to-face due to visitation guidelines associated with the pandemic; give patients and families 24-hour access to a nurse; and create virtual support options for families coping with serious illness and the loss of a loved one. The community donated \$3.2 million through corporate sponsorships, memorial gifts, endowment funds, bequests, grants, contributions, and special events.

At a time when nonprofit organizations were struggling financially due to the pandemic, Hospice & Community Care was fortunate to have the support of donors, like you. Thank you for giving the gift of quality end-of-life care to everyone in the community and for giving families the opportunity to make lasting memories with their loved ones.

Many of the gifts that the organization receives comes from special events. Like many organizations, Hospice had to cancel its in-person events last year. However, this also brought about opportunities for staff to think creatively about how to still provide opportunities for Hospice supporters to connect while keeping safety a top priority. Hospice & Community Care held its Labor Day Auction, Spring Fling and Wine, Dine & Unwind virtually raising a total of \$558,000.

Community support has served as the foundation for Hospice & Community Care, and continues to be the driving force for the organization's sustainability and growth. Thank you to everyone who supported Hospice & Community Care in 2020. Your generosity could be felt by all Hospice patients, families, staff, and volunteers.

Philanthropy by Source



- Individual Gifts including bequests
- Corporate Sponsorships and Gifts
- Foundation Grants

Your Hospice

Safely Giving Back

Hospice & Community Care's 1,092 volunteers play an integral role in helping the organization's staff deliver quality care and comfort to patients and families. Volunteers lend their time and talents visiting with and providing respite care to patients in their homes, senior living facilities and at the Bob Fryer & Family Inpatient Center. They also assist with clerical work and event planning and implementation. Unfortunately, due to pandemic-related guidelines, many of these volunteer roles were temporarily suspended in 2020. But Covid-19 could not stop Hospice's dedicated volunteers from finding safe ways to give back to patients and families. The organization is extremely grateful for their support.

Since March, many of Hospice's volunteers have been making masks, gowns and lap blankets. The masks and gowns have been used by the organization's frontline workers to insure their safety, while the lap blankets have been used to help patients feel safe and comfortable. Volunteers also sent cards and made phone calls to patients to brighten their days and lift their spirits.

Volunteers also played a role in helping to recognize Hospice & Community Care staff. They hand-delivered hydrangeas to more than 400 staff members' homes in the spring on behalf of the organization. The flowers were a gift to thank team members for their hard work and dedication. Volunteers also delivered fruit baskets in the summer and gift baskets to Hospice staff at the holidays.

When Hospice's Labor Day Auction went virtual, one of the Auction's popular attractions, the Plant Sale, was still offered safely in person. The organization's volunteers were front and center willing to help make it happen. On one of the hottest days of July, volunteers, along with Hospice staff, organized hundreds of bushes, plants and flowers, and assisted customers during the drive-thru Plant Sale.



In 2020, Hospice volunteers came together to find unique and meaningful ways to still give back and never lost sight of helping Hospice & Community Care provide personalized care and comfort to everyone. Thank you to all of our volunteers for helping Hospice patients and staff when they needed it most.



Summary Financial Report

JANUARY 1, 2020 - DECEMBER 31, 2020

PROGRAM SERVICE REVENUE		\$ 37,269,916
EXPENSES:		
Patient Services	\$ 35,458,825	
Other Operating Expenses	4,088,637	
*Volunteer Service	<u>252,285</u>	<u>39,799,747</u>
Program Service Expense over Revenue		(2,529,831)
NON-PROGRAM SERVICE REVENUE:		
Support	2,176,484	
Special Events (Net)	759,783	
Net Investment Income	2,795,381	
**Grants & Other	1,220,366	
*Volunteer Service	<u>252,285</u>	<u>7,204,299</u>
Excess of Revenue over Expenses		4,674,468
Net Assets - January 1, 2020		<u>53,004,907</u>
Net Assets - December 31, 2020		<u>\$ 57,679,375</u>

* Figure stated represents value of donated services. It is not a cash revenue or expense.

**This number is pending CARES Act - Provider Relief Funds' audit completion.



(717) 295-3900

Referrals: 844-422-4031

The Essa Flory Center
685 Good Drive, P.O. Box 4125
Lancaster, PA 17604-4125

The E. E. Manny Murry Center
The Bob Fryer & Family
Inpatient Center
4075 Old Harrisburg Pike
Mount Joy, PA 17552

**The Ann B. Barshinger
Hospice Center**
235 Saint Charles Way, Suite 250
York, PA 17402

www.hospicecommunity.org



Partnering with Contracted Skilled Nursing Communities

ADAMS COUNTY

Cross Keys Village, The Brethren Home Community
Spiritrust Lutheran
~*The Village at Gettysburg*
Transitions Healthcare Gettysburg

BERKS COUNTY

The Highlands at Wyomissing
Wyomissing Health & Rehabilitation

CHESTER COUNTY

Tel Hai
Ware Presbyterian Village

DAUPHIN COUNTY

Frey Village
Middletown Home

LEBANON COUNTY

Countryside Christian Community
Kadima at Campbelltown
Spang Crest
Kadima Rehabilitation & Nursing at Palmyra

LANCASTER COUNTY

Brethren Village Retirement Community
Calvary Fellowship Homes, Inc.
Conestoga View Nursing and Rehabilitation
Emerald Rehab & Healthcare (Elizabeth Manor)
Elizabethtown Healthcare and Rehab Center
Ephrata Manor
Fairmount Homes Retirement Community
Garden Spot Village
Hamilton Arms Center
Homestead Village, Inc.
Kadima Rehabilitation & Nursing at Lititz
Lancashire Hall
Landis Homes
LutherCare

Manor Care Lancaster

Maple Farm
Masonic Village
Mennonite Home Communities
Moravian Manor
Mt Hope Nazarene Retirement Community
Newport Meadows Nursing & Rehab
Pleasant View Retirement Community
Quarryville Presbyterian Retirement Community
Rose City Nursing and Rehab
St. Anne's Retirement Community
Susquehanna Health & Wellness Center
The Gardens at Stevens
United Zion Retirement Community
Willow Valley Retirement Communities
Woodland Heights, including
Zerbe Sisters Nursing Center Inc.

YORK COUNTY

Colonial Manor
Dallastown Nursing and Rehab
Homewood at Plum Creek
Manor Care Dallastown
Manor Care Kingston Court
Manor Care North
Manor Care South
Margaret E. Moul Home
Misericordia
Normandie Ridge
Pleasant Acres
Rest Haven
Spiritrust
~*The Village at Sprenkle Drive*
~*The Village at Shrewsbury*
~*The Village at Utz Terrace (Hanover)*



In Grateful Recognition

The generosity of our donors allows us to carry out our mission of “*providing personalized care and comfort to help patients and families live better with serious illness through end of life.*” We extend our deepest appreciation and gratitude to each of them.

2020 Evergreen Circle of Friends

The Evergreen Circle of Friends is a special tribute to those who indicate in writing that their estate plan includes provisions to support Hospice & Community Care, helping to preserve and enhance hospice and end-of-life care for years to come.

Ann Marie Ackerman
 Joy and Bob* Allen
 Anonymous
 A. Richard and Ellie Bard
 Ann B. Barshinger
 Bill and Laralee Bash
 Mr. and Mrs. Gary Bellanca
 Dick and Barbara* Blakinger
 Betty L. Bitzer
 Barbara O. Breneman
 Rebecca A. Brown
 Mrs. Rachel Brubaker
 Thomas S. Buter
 Susan C. Clements
 Larry and Sarah Conte
 Dick and Loris Cunningham
 Lanie and Jeff Dean
 Gloria and Terry Degler
 Phillip and Sandy Eby
 John* and Deborah D. Ehleiter
 Rosemarie Engler
 Martha A. Eppley
 Margaret S. Fisher
 Thelma G. and Robert M.* Flory
 Barbara J. Gardner
 Fred C. Geiger Jr.*
 John T. Gerlach Jr.
 Rose E. Gibble
 George and Mary Graner
 Dr. and Mrs. Robert E. Graybill
 Jamie A. Guffey
 Thomas and Pamela Hall
 Jolene A. Hendrix
 Kenneth W. Hershey*
 Ken and Joanne Hess
 Wendy S. Johnson and
 Kenneth Johnson
 Mary Ellen and Bill Kopetz
 Shelly S. Laity
 Carol and Joe Liebl
 Diane K. Lindholm
 Bonnie Jess Lopane and
 Stephen J. Lopane*
 Anna R. Manson

Dr. William B. McIlwaine
 Cindy S. Mellinger
 Marlise W. Mellinger
 Mr. and Mrs. Thomas E. Morell
 Lois T. Morgan
 Ella Mae Mosebach
 Margaret J. Neff
 Barbara Obetz
 Beverly V. Piscitelli
 Jeanne A. Pontius
 Joan Riale
 Henry* and Clara Harriet Rosenbaum
 Gilbert and Esther K.B. Sager
 Bernard Savransky
 Anna Rose Schannauer
 Gregg and Terri Scott
 Rev. Martha B. Sheaffer
 Martha E. Shreiner
 Connie Simmons
 Elaine B. Sinclair
 Jo Ann Snavelly-Barton
 Gwendolyn T. Snyder
 Evelyn F. Sweigart
 Dorothy IlventoTheros
 Suzanne Weinhold
 Michaelene D. Willy
 Chap. Paul* and Mrs. Susan B. Xander

*deceased

2020 Women's Giving Circle

The Women's Giving Circle provides interested women with the unique opportunity to pool their funds and effectively invest in Hospice & Community Care projects that will build and strengthen hospice-related programs through the power of joint contributions.

Susan C. Adams
 Blakelyn D. Albright
 Joy Allen
 Robyn J. Alspach
 Rita Y. Amin
 Renee Aquilina
 Julia M. Arnold
 Michelle F. Atwater
 Dara Bachman
 Sandra M. Baker
 Mary D. Barry
 Ann B. Barshinger
 Anonymous
 Diane L. Bender
 Laura A. Bender

Bethany A. Benedict
 Marilyn R. Berger
 Sue Binkle
 Heike Bloom
 Joyce M. Bomberger
 Susan L. Bonekemper
 Jeanette N. Bontrager
 Lee J. Brown
 Jennifer Wilson Burkhardt
 Patricia M. Buser
 Rev. Frances H. Carr
 Jill M. Carson
 Valerie J. Clark
 Patricia B. Clemens
 Meredith Jorgensen Cooke
 Kathleen E. Cooley
 Barbara Croyle
 Katherine M. Dauber
 Gloria E. Degler
 Nancy L. Diem
 Jeanne W. Dinkins
 Susan Dyson Harkleroad
 Jane N. Eastman
 Meredith R. Eckroat
 Deborah D. Ehleiter
 Martha A. Eppley
 Kristine K. Evelyer
 Mary Suzanne Farmer
 Priscilla K. Farmer
 Jodi Feyock
 Margaret S. Fisher
 Sarah Young Fisher
 Sandra L. Frey
 Esther Furman
 Karen Laino Giannuzzi
 Rose E. Gibble
 Dr. Priscilla A. Glasgow
 Monika Glenn
 Kim Gohn
 Leslie Gorbey
 Mary E. Graner
 Barbara J. Grannell
 Sandra E. Gray, Esq.
 Susan M. Graybill
 Jennifer Greenberg
 Lisa Groff
 Janice C. Groft
 Dr. Joan K. Harrold
 Carol B. Hartley
 Christina L. Hausner
 Dr. Jeanette L. Hebel
 Susan Heinle

Betty E. Henny
 Rebecca L. Herr
 Jane B. Higdon
 Christine Hogan
 Lucinda K. Hogentogler
 Erin K. Holtzapple
 Joyce A. Hoover
 Nancy Mayer Hughes, Esq.
 Patricia Hunt
 Susan Weitzel-Joines
 Lynne S. Keller
 Jill M. Kelley
 Carolyn O. Kendall
 Karen M. Kenna
 Dr. Denise M. Kenna
 Barbara A. Kesselring
 Timothea M. Kirchner
 Betty J. Kreider
 Michelle L. Lando
 Katherine E. Leser
 Diane K. Lindholm
 Rebecca C. Link
 Kelly M. Lynch
 Pamela R. Lyons-Neville
 Brenda L. McCleaf
 Carolyn H. McGuigan
 Annette M. McKinney
 Marlise W. Mellinger
 Cindy S. Mellinger
 Angela Merkey
 Sharon R. Milheizler
 Fredericka E. Miller
 Joan N. Miller
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 Pamela Minardi
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 Maureen A. Morell
 Lois T. Morgan
 Karen Morrison
 Rhonda Murphy
 Diane L. Murry
 Debra Musso
 Brenda L. Neff
 Margaret J. Neff
 Dr. Kristina B. Newport
 Barbara A. Obetz
 Lorraine J. Oetting
 Anne Osborn
 Lisa M. Palmquist
 Charlotte C. Parsons
 Joan K. Paxton
 Valerie J. Peifer
 Sandra M. Percy
 Beverly V. Piscitelli
 Karen M. Redner
 Lin A. Rengier
 Cynthia E. Resch
 Leslie F. Rice
 Ginjr Humphreys Robinson

Patricia A. Rohrer
 Anna M. Roschel
 Georgina T. Russo
 Joan E. Samitt
 Margaret M. Sanders
 Anna Rose Schannauer
 Linda R. Schroeder
 Terri Scott
 Marcia R. Sensenig
 Ethel B. Shank
 Jane A. Shipe
 Martha E. Shreiner
 Audrey S. Slater
 Patrice L. Smedley
 Gwendolyn T. Snyder
 Lucille G. Steele
 Joan S. Stemen
 Eleanor Strayer
 Adele B. Terwilliger
 Joan Terwilliger
 Dorothy Ilvento Theros
 Kelly V. E. Trach
 Harla Verman
 Noreen F. Walls
 Yvonne P. Weaver
 Ann A. Webber
 Yvette D. Weber
 Katheryne H. West
 Michaelene D. Willy
 Margaret A. Woodcock
 Judith D. Zartman

Estate Gifts

Hospice & Community Care would like to recognize those individuals who so generously named Hospice & Community Care as a beneficiary in their estate. Gifts were received from the following individuals' estates during 2020.

Anonymous
 Sarah M. Beiler
 Linda K. Blazer
 Aaron R. Bowman
 Helen B. Brubaker
 Mary W. Burkhardt
 M. Lloyd Burkholder Sr.
 Ruth G. Collins
 Emma E. DeCarlton
 Richard F. Dengler
 Leah S. Fisher
 Mary Ellen Fisher
 Harold J. Frey
 Fred C. Geiger Jr.
 Lizzie S. Glick
 Susanna N. Hoover
 Barbara N. Hursh
 George W. Knapp
 Rose Mary Long
 Barbara A. Marlowe

Hazel R. McMahon
 Marian A. Nolt
 Michael Nunziata
 Robert E. Patterson
 Stephen W. Poirier
 Lester B. Schmeck
 Clayton W. Shutt
 Martha L. Stuber
 Dorothy V. Welsh
 Andrew S. Wilson

Hospice Partners

Hospice Partners recognizes those who have contributed \$60.00 or more to Hospice & Community Care in 2020.

Visionary Partners

\$25,000 +

Joy Allen
 Anonymous Gifts via Anabaptist Foundation
 Ann B. Barshinger
 Blue Ridge Communications
 Cumulus Media
 Thomas A. & Georgina T. Russo Family Foundation
 Bernard Savransky
 The Donald B. and Dorothy L. Stabler Foundation
 Turkey Hill Dairy
 Viocity Group
 J. William Warehime Foundation
 York County Community Foundation

Founding Partners

\$10,000 - \$24,999

Anonymous
 Benchmark Construction Company, Inc.
 Rebecca A. Brown
 Susan C. Clements
 Engle Printing & Publishing Co., Inc.
 Robert L. Fryer Jr.
 The Gilded Lily
 Dr. and Mrs. Jerome I. Gottlieb
 Cyrus K. Graybill
 Harley Davidson Motor Company
 Joanne V. Hollinger
 Jan's Circle of Friends
 Kuhner Associates Funeral Directors Inc.
 Lancaster Toyota
 Lois T. Morgan
 National Hospice & Palliative Care Organization, Inc.
 Marian A. Nolt
 Lorraine J. Oetting
 Penn Medicine/Lancaster General Health
 Powder Mill Foundation
 Rodgers & Associates
 Shady Maple Foundation

Lori L. Shelly
Charles F. Snyder Funeral Homes &
Crematory

1980 Partners
\$5,000 - \$9,999

Anonymous
Ann Marie Ackerman
Bessemer Trust Co.
Heike and Fred Bloom
Susan L. Bonekemper
Mr. and Mrs. Terry Burke
EHD
Donald R. Eshleman
Evans Eagle Burial Vaults Co.
David and Sheryl Flinchbaugh
Denis and Patricia Foley
Anne D. Gardner
The Giant Company
Rose E. Gibble
Col. and Mrs. Jerry Glasow
Glatfelter Insurance Group
Matt and Krista Kae Hazen
Michael and Coletta Herrman
Charles S. Kopp Jr.
Dave and Anne Lloyd
Bonnie Jess Lopane
Pamela R. Lyons-Neville
Norman J. Monson
Margaret J. Neff
Parkhill Jewelry
Jennifer D. Rea
Karen M. Redner
Redner's Markets, Inc.
RKL LLP
Noreen F. Walls
WellSpan Health
Philip and Kim Wenger

Leadership Partners
\$2,500 - \$4,999

Anonymous
Andrea and Travis Aldinger
Barley Snyder
Dick Blakinger
Blakinger Thomas Law Firm
Barbara O. Breneman
Buck Company, LLC
Burl Business Park
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The Comprehensive Companies
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Jonathan and Rachel Fisher
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Fulton Bank
Capt. Karen Laino Giannuzzi, USN (Ret.)
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Goodville Mutual Casualty Company

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Groff-High-Eckenroth Funeral Home
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Sue and Tim Harkleroad
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Norman and Judith Henry
Rick and Cindy Hogentogler
Russell & Eleanor Horn Foundation
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Scott P. Pellman
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Saxton & Stump
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TEGNA Marketing Solutions
TriStarr
Trump Tschudy Design
Visiting Angels
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Charles H. Witmer
D. Eugene and Florence Zoll
Jacob and Sadie Zook

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 Walmart Foundation - Walmart #2205
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 Coco Minardi
 MKT Metal Manufacturing
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 Landscape & Pest Control
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 Walmart Foundation - Walmart #4404
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 Race Course
 Home Instead Senior Care of Lancaster
 County
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 Shady Maple Farm Market & Smorgasbord
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 Melvin B. Stoltzfus

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