

Ribbon Cutting, Residential Care Program
Bob Fryer & Family Inpatient Center



A Team Approach

**Meeting an Unmet Need
in the Community**

Giving Back

**Labor Day Auction Raises
more than \$960,000!**

Light Up a Life

Thank You Volunteers

Generational Giving

A Team Approach

Assisting patients and families receiving inpatient residential care



Sage Team members received sprigs of sage at the ribbon cutting for the Residential Care Program.

Taking care of patients with varied needs at end of life is a challenging task, but one that can be done with the help of many. Hospice & Community Care uses a team approach to provide the most comprehensive level of care to patients. Members of Hospice & Community Care's Sage Team shared how they deliver patient-centered care, the importance of collaboration, as well as memorable moments caring for patients and families through the organization's newly established Residential Care Program. *See page 4 to learn more about the Residential Care Program.*

The Sage Team includes four licensed practical nurses (LPN), four aides, a social worker and chaplain. Inpatient

Center leadership provides direction to the team and assists with patient care coordination. This 12-person team takes care of up to eight residents on any given day in the residential care wing of the Bob Fryer & Family Inpatient Center which opened in August 2022. Each member brings a high-level of skill and hospice knowledge to the team.

"When positions for the new Residential Care Program were posted I was thrilled," expressed Joanne Mannix, LPN, Hospice & Community Care. "We have the unique opportunity to create a home setting within a care facility, providing end-of-life care that meets the hopes and needs of each individual."

The Sage Team helps individuals who need assistance with activities of daily living, such as eating, toileting and bathing. They also help to oversee and maintain a patient's symptoms. Patients who are part of the Residential Care Program have a limited life expectancy of approximately weeks to a month.

"The Residential Care Program will give me the opportunity to continue to grow and provide an important service to our patients and their families, while still maintaining the supportive atmosphere that makes Hospice the success that it has been since its opening," explained Becky Moilanen, LPN, Hospice & Community Care."

Patient and Family Care

“Losing a loved one is never easy but I enjoy being able to bring a bit of comfort or peace to families as they experience this loss,” shared Allie Richards, Hospice Social Worker. “Working with the dying is not for everyone and it’s very clear that our staff at Hospice works in this field because it’s a calling. It is fulfilling to work with the team and provide this service to the community. Being able to offer the Residential Care Program to families and to physically see them relax as if a weight is being lifted off their shoulders is really rewarding.” While the Residential Care Program only began in August of this year, many of the team members are already having memorable experiences with patients and families. “A fellow nurse and I assisted a patient, who had been bed-bound, onto a mobile reclining chair and out their patio door,” shared Joanne. “First to the sun-filled patio, then down the hallway to the beautiful common living area where they and their family enjoyed several hours visiting and soaking up the experience. Talk about happy tears!” “I was recently working with a patient who was living alone and her children were living out of state,” shared Allie. “She had been doing well independently, but had a sudden decline which prompted her admission to the Inpatient Center. Her daughters were, of course, very concerned about what would happen to her, and I could hear the relief in their voices over the phone when I explained the Residential Program. Family was able to fly into town and see their mother before she died. They were extremely grateful for the care their mother was given and expressed thanks that she didn’t need to be ‘bounced from place to place’ in her final days. It really underscored for me why the Residential Program was developed and showed how it can support patients and their families.”

Working Together

It all goes back to the patients and families and providing the best care possible. The team approach allows consistency in who is providing care. The closeness of the team allows anyone to instantly update the rest of the team when there is a significant change, such as a symptom, increased or new pain, or when at end of life. Each member has their role, very unique to the team.

Hospice aides provide personal care such as bathing and dressing. They build a strong sense of trust with the patient and family and ensure the nurses’ strategies for the patient’s plan of care are working. “I love working with the amazing, caring staff and volunteers as we walk alongside each person on their life journey,” shared Nancy Peters, Hospice Aide. “What a privilege it is to be at Hospice & Community Care.”

“This is probably the best job I’ve ever had,” commented Darlene Hutchinson, Hospice Aide. “I’ve never worked for an organization where people are always saying thank you to one another and where we all work as a team to care for each of our patients and their families. I was nervous starting a career in end-of-life care, but my co-workers and volunteers have made it so rewarding.”

Nurses assist families and provide personalized care. They also maintain the proper course of care that has been outlined for each patient in his or her goals of care.

“Working at Hospice & Community Care is hands-down the most rewarding experience of my nursing career,” explained Joanne. “I have had the most memorable and unique experiences serving a vastly diverse community of people who are now at the final stage of life. We have the opportunity each day to bring comfort, dignity and hope into the picture. Hope that tomorrow will be less painful, less stressful and less

scary. We can help our patients and their families experience the days and nights ahead with the peace of knowing that help comes to the door when needed. I am proud to be a part of this organization and to work alongside some amazing people who share the same commitment to quality end-of-life care.”

The Hospice social worker has a relationship with each discipline on the team and is called upon to provide outside support and resources to the patient and family. They are also there to listen without judgment. The Hospice chaplain offers spiritual guidance and support for patients and families, and can also serve in that capacity for the team.

“One of the most enjoyable things about working for Hospice & Community Care is feeling like I make a difference to my patients and their families,” shared Becky. “Another is my co-workers. Everyone here is a team and we support each other beyond just our job descriptions.”

Thank you to our Sage Team—Allie Richards, Becky Moilanen, Darlene Hutchinson, Joanne Mannix, Kevin Frain, Kori Deller, Mary McNee, Melissa Helm, Michele Frymyer, Nancy Peters, Pamela Cook, Sarah Schrock, Stacy Bronkema, Summer Wiker and Inpatient Center leadership—and all of the patient care teams at Hospice & Community Care. 🌿



Meeting an Unmet Need in the Community

Inpatient Center Residential Care

Conversations about an Inpatient Residential Care Program at Hospice & Community Care pre-date Covid-19. However, the need for this level of care was magnified during the pandemic. “Seriously ill people and their caregivers desired to stay at home, decreasing the number of patients admitted to the Inpatient Center,” explained Paige Payne, Vice President, Patient Care, Hospice & Community Care. “In addition, finding placement for individuals who were coping with a life-limiting illness outside of their homes was challenging as facilities and personal care homes were having to adapt to the challenges of caring for residents during the pandemic.” In August 2022, Hospice & Community Care

expanded its inpatient services at the Bob Fryer & Family Inpatient Center to include residential care.

“Our ultimate goal with the Residential Care Program is to help fulfill an unmet need in our community,” shared Steve Knaub, President & CEO, Hospice & Community Care.

“We want to be able to avail the entire community to the services and amenities offered at the Inpatient Center and to our highly-trained staff. We also want to respond to the requests of patients and families for longer stays in the Center. Financially, while this program does require out-of-pocket costs for room and board, we do offer a fee reduction for those in need—making residential care accessible to all.”

“Many patients and families struggle with incredibly difficult caregiving decisions and physical demands of caregiving while faced with financial burdens throughout a terminal illness,” shared Jean Parsons, Director of Inpatient Services, Hospice & Community Care. “Often, patients and families ask to continue care in the Inpatient Center following a short-term stay, expressing feelings of helplessness and angst when asked to make caregiving decisions and plan for care at home or elsewhere.”

Types of Inpatient Care

You may be asking yourself how does residential care differ from the care patients and families have always been receiving at the Inpatient Center?



There are three levels of care, including residential, being offered at the Inpatient Center. The most common is our general inpatient level of care. **General inpatient care** is for short-term treatment, similar to an acute hospital stay, when patients' symptoms require physician intervention, frequent nursing assessment, medication adjustments and the management of distressing symptoms, such as pain, nausea or agitation. Once symptoms are managed, plans are made for the patient to return home or to a skilled care facility. This level of care is covered by Medicare, Medicaid and most private insurances.

Respite care, or breaks for caregivers, is another level of care and is available to Hospice families for up to five days at a time on an occasional basis. While patients stay at the Inpatient Center for short-term stays, caregivers can rest, travel or go to appointments. Patients often return home following a respite stay. This level of care is also covered by Medicare, Medicaid and most private insurances.

Residential care is offered for patients with a limited prognosis of approximately weeks to a month for 24/7 end-of-life care provided by nurses, aides, social workers, chaplains and volunteers in collaboration with patients' attending physicians. Patients' symptoms are under control and they may need assistance with personal care, such as eating, toileting and bathing. Patients and families pay out-of-pocket for room and board with care being covered by



Medicare, Medicaid and most private insurances. Hospice & Community Care does provide a fee reduction for those who qualify.

The Benefits to Patients and Families

“What makes Hospice & Community Care’s Residential Care Program unique, compared to similar programs in the region, is that care is being provided by a team of highly-skilled nurses, aides, social workers and chaplains who are trained in the field of end-of-life care,” shared Steve. “Care is also being provided in a facility that is equipped with the resources to handle the needs of patients and families that are facing end of life all in a home-like environment.”

The Bob Fryer & Family Inpatient Center is designed to be a home away from home with 24 bright, private comfortable rooms, eight of which are used for the Residential Care Program, and plenty of space for family and friends to gather. The Center is open 24 hours a day for visitors, and features living rooms and fully equipped kitchens.

Safety is another benefit to patients and families at the Center. “Caregivers

and families will have peace of mind in knowing that their loved one is free from common safety concerns that they may experience in the home setting,” explained Paige. “For patients who may have lived alone and independently prior to their diagnosis, they have their own space at the Center and assistance will be only a call bell away.”

Patients and families have expressed a desire in not wanting to move from one place to another, such as from the hospital to home or from the hospital to a senior living facility. The Residential Care Program allows patients and families to be cared for through end of life and transition within the Center if or when a higher level of care is needed to manage challenging symptoms. At each stage of care, specialized Hospice providers are caring for patients and families.

“Most importantly, in addition to medical care, the Inpatient Center offers the day to day caregiving to allow families to focus on spending quality time with their loved ones,” explained Jean. “The Center helps people spend time as a daughter, brother or spouse rather than having to meet the demands of being a caregiver.”

Referring Your Loved One

If you are a current Hospice patient, caregiver or know someone who could benefit from inpatient residential care, please speak to your Hospice social worker or contact us at (844) 422-4031 for details regarding eligibility. 🌐

Help Make a Meaningful Difference – Extended Stay Fund

Many patients and families struggle with incredibly difficult caregiving decisions and the physical demands of caregiving, while faced with financial burdens throughout an advanced illness. Often rapid physical and mental decline coupled with escalating symptoms or the need for residential care or respite care bring patients to the Bob Fryer & Family Inpatient Center. While Medicare, Medicaid and private insurance may pay for certain levels of care at the Center, it doesn't cover all care resulting in families and patients to pay out-of-pocket. The Extended Stay Fund supports all inpatient care needs when a patient's inpatient care may no longer be covered by Medicare or insurance.

Contact Amy Lewis, Director of Philanthropy, Hospice & Community Care, at (717) 735-8729 or alewis@hospicecommunity.org to learn how you can support patients and families at the Inpatient Center through the Extended Stay Fund.

Giving Back

Building a Legacy of Volunteerism

Twenty-five and 325, the total number of years and service hours that Katie Diller, A.J. Wasilewski, Reese Snyder and Allison Kulas have, collectively, been volunteering at Hospice & Community Care's Labor Day Auction. For each of these young people, volunteering was instilled in them at a young age by their parents who themselves spent, and continue to spend, their Labor Day weekends at the Auction. For Katie, A.J., Reese and Allison, as they get older their commitment and dedication to the organization continues to grow.

Katie Diller



Katie Diller, who is 27 years old, started volunteering for Hospice & Community Care in 2001 at the age of six. "I wasn't officially old enough to volunteer, but both of my parents were," explained Katie. "I was given an Auction t-shirt that went down to my ankles, and I followed my father around. I've been volunteering every year since and have only missed one Auction!"

"I began volunteering after Hospice supported my family through the death of my grandmother from cancer," shared Katie. "Not only was Hospice able to keep her at home and comfortable, and give my parents a much needed break, I also benefited from the Coping Kids & Teens Program. That is what spurred my volunteering experience. Over the years, I have had other family members supported by Hospice, including my other grandmother, and have seen how many people throughout the community Hospice has supported. I'm honored to be able to give back." Katie works in financial consulting for health systems, and she has come to learn the importance of hospice programs from a quality of care and cost perspective, and sees the impact both on a macro and micro scale.

Katie's support of Hospice & Community Care extends beyond the Labor Day Auction. She volunteered for the organization's Plant Sale, served as a counselor at the Pathways Center for Grief & Loss' Camp Chimaqua, and prepared meals for patients, families and staff at the Bob Fryer & Family Inpatient Center during the holidays.

"Personally, I've always found volunteering to be one of the most fulfilling activities," expressed Katie. "Volunteering provides a sense of purpose, enables introductions to new people and experiences, teaches important life and professional skills, and is often fun! I think volunteering can also inspire new passions. I give some credit to my volunteer work with Hospice for developing my passion for healthcare because it helped me to see how impactful that work can be."

A.J. Wasilewski



Similar to Katie, A.J. Wasilewski started formally volunteering at the Labor Day Auction at the age of 16, and 17 years later he is continuing to give back. One of his favorite experiences at the Auction was many years ago when the event was held at the Lampeter Fairgrounds.

"It was a rainy Labor Day Auction and my family and I had been assigned to making milkshakes in a little shed at the Lampeter Fairgrounds," shared A.J. "We didn't have instructions for the milkshake machine, or milkshake recipes to follow, and we each ended up a sticky mess. The heavy rains helped with clean-up somewhat, but there was so much rain, the whole fairgrounds turned into a giant mud puddle. It was such a quagmire that volunteers, my dad and I were pushing cars to get them free from the sloppy mess! After what felt like hours of slogging, slipping and falling in ruts and puddles, I felt exhausted but somehow exhilarated; and still remember that cold, wet day as one of the most fun I've ever had."

That is what volunteering is all about. Having fun, making memories and giving back to others.

A.J.'s support of the organization doesn't end with the Auction. He also lends his time to the Hospice Plant Sale and helps make food for the staff and volunteer Book Sale.

"Being engaged with community organizations, be it Hospice & Community Care, a fire company, an environmental group, or another community group, is a great gateway to meeting new people and building new skill sets," explained A.J. "In addition, community organizations provide essential services to our whole society that we, collectively, may not otherwise have. Hospice strikes a tone with me because it provides an essential service, at a very high level of quality, for all of us when we are our most vulnerable. If I can help this absolutely necessary organization to continue providing service to those in need now, it is my hope that such services are still around when I require them."

Reese Snyder



Reese Snyder is one of Hospice & Community Care's newer Auction volunteers, beginning his service three years ago at the age of 14. Reese helps at the Plant Auction, holds up items for bid and drives a motorized cart to deliver water to his fellow volunteers along with collecting trash.

"Some of my favorite experiences while volunteering are meeting my fellow volunteers, as well as helping people around the Auction sites," commented Reese. "While driving the cart this year I helped a few people deliver items to their cars after I finished the trash and water runs."

When Reese isn't volunteering for Hospice, he volunteers with the Boy Scouts in Ephrata. "I will earn my Eagle Scout this year and a big part of our community service is our annual volunteer hours," explained Reese. "I think volunteering is a good way to spend your free time. It also helps you learn valuable skills for your possible future job."

Allison Kulas

"I volunteer for the Auction because I love meeting all of the people and helping my mom do what makes her happy," shared Allison Kulas. Allison's mom, Diane Kulas, is an employee at Hospice & Community Care. Allison is 15 years old and has been volunteering at the Labor Day Auction since she was 11. "I think young people should get involved because it will inspire other kids to try it out and it is, overall, a great environment to be in at a young age."

Like Reese, Allison holds up items that are for bid at the Auction, as well as delivers items to the highest bidders in the crowd and keeps track of what items were purchased during designated times as a computer clerk. As a computer clerk, volunteers are front and center with the auctioneers during the Auction and the job requires a lot of concentration along with fast typing skills. This is a job that even adult volunteers shy away from, but Allison always jumps right in and is up for the task.

Allison's volunteer service with Hospice also includes assisting at the Plant Sale and helping the Pathways Center for Grief & Loss staff prepare activities and projects for Coping Kids & Teens and Camp Chimaqua. "I would love to volunteer at Camp Chimaqua when I am old enough," expressed Allison.



Thank you to Katie, A.J., Reese and Allison for building a legacy of volunteerism. Most volunteers will never see, or be able to appreciate, the value and ripple effects of their service. But for the patients and families Hospice & Community Care serves, this is a priceless gift.

Allison said it best, "It is never too late or too early to start volunteering. There is a job for everyone at the Labor Day Auction."

If you or someone you know is interested in volunteering for Hospice & Community Care, please contact the Volunteer Services Department at (717) 295-3900 or visit www.HospiceCommunity.org.



Labor Day Auction Raises more than \$960,000!

Thank you to everyone for helping to make a meaningful difference.

For many, Labor Day weekend signifies the end of summer: the last long weekend to spend at the beach; time to clean and close the pool; and back to school for the kids. For Hospice & Community Care that weekend has only meant one thing for the past 38 years, the Labor Day Auction and this year was not only record-breaking, it was record shattering!

Hospice & Community Care raised more than \$960,000 to provide care for patients and families receiving hospice, palliative and supportive care and bereavement support—an increase of more than \$80,000 over last year. Thank you to our sponsors, bidders, donors and volunteers for making this incredible achievement possible. Their generosity makes such a significant impact for our patients and families and for our staff who care for them.

There was intense bidding for everything from a Smoky Mountain vacation to an autographed Dan Marino football helmet, from handmade quilts to weed whackers. Collectively, used vehicles and an Amish buggy were sold for more than \$20,000. The Day of Care Auction—in which bidders purchase a day of hospice care for patients who cannot afford it—raised more than \$72,000 equating to 369 days of charitable care. We are thankful to our Amish friends for donating their time and talents to freshly prepare such a wide variety of delicious treats, with food alone raising a record-breaking \$100,000.

The Labor Day Auction comes together through the hard work and dedication of more than 400 volunteers. These amazing men and women set up hundreds of tables and thousands of chairs, hung banners and signs throughout the Fairgrounds, and unpacked and displayed donated items the week before the Auction. They also helped throughout the weekend in registration and with raffle sales, as Auction callers and clerks, and item holders and runners; and came back to clean up on Tuesday after the Auction. Many of the Auction volunteers are former patient families who want to give back.

The Auction is a true example of the collective impact we can all make when we come together for a cause, and is a real Labor (Day) of love. 🌟

Mark your calendars:
Labor Day Auction
September 2 and 4, 2023

Donations Are Being Accepted for 2023 Labor Day Auction

We have already received some impressive items for next year's Labor Day Auction. Donations of selected items are now being accepted. Please visit LaborDayAuction.org or call the Development Office at (717) 295-3900 for a list of items we are accepting and details about drop-off locations.





Thank You Auction Club Members!

Each member contributed \$100 to support the Labor Day Auction and help those who are coping with illness or loss. The nearly \$37,000 raised through the Auction Club, created by Labor Day Auction chairman, Tom Buter, will be used to provide quality hospice and palliative care and grief support to the community. Thank you to everyone for your continued support.

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Alton and Jane Good
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Peggy Neff
Bill and Patty Neiles
Ariel Nguyen
Grace C. Nguyen Bond and
Gregory P. Bond
Burnell Nolt
Jim and Kay Nolt
Kermit "Doc" Norris
Pamela Null
Sylvia Oleskowitz
Scott and Lisa Palmquist
Dorothy Jane Peters
Andy Probolus and
Marianne Smith
Jeanne Pruitt
Ruth M. Randa
Rick and Vanessa Rankin
Leslie Rice
Don and Lynn Rising
Jim and Sharon Roberts
Jack and Ginjr Robinson
Pat and John Rohrer
Dennis M. Ross
Nancy M. Rote
Bob Rush

Sue Salisbury
The Sample Family
Doug and Carla Schmuckle
Ronald Schofield
Rev. David and Beth Serfass
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Susan D. Shirk
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Abner and Joann Zimmerman

Presenting

Rodgers & Associates

WEALTH ADVISERS

Premier



Champion



Leadership



Diamond



Platinum



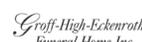
Gold



Silver



Bronze



The JKG Group at Morgan Stanley



Light up a Life

Still Remembered. Still Loved. Still Missed.

Pay tribute to those who have left this earth but not your heart by purchasing a light for this year's Light Up a Life Tree-Lighting Ceremonies. Each year, Hospice & Community Care places thousands of delicate white lights on evergreen boughs to honor them. Each light represents a life worthy of celebration while ensuring that others coping with end of life receive the compassionate care they need.

Lights are \$25 each and may be purchased online at www.HospiceLights.org.

Join us at the Light Up a Life Tree-Lighting Ceremonies:

Lancaster *(Ceremony Outdoors)*

December 7, 6:30 p.m.

The Essa Flory Center, 685 Good Drive, Lancaster

Sponsored by:



York *(Refreshments Indoors; Ceremony Outdoors)*

December 8, 5:30 p.m.

Wyndridge Farm, 885 S. Pleasant Ave., Dallastown

Sponsored by:



*“Perhaps they are not stars in the sky,
but rather openings where our loved ones
shine down to let us know they are happy.”*

–Eskimo Proverb



Coping with the Holidays

Whether it is the first year you're experiencing the holidays after the loss of a loved one or the tenth, it is a difficult time. The holidays are rich with traditions that you may find yourself unsure of participating in or leave you with feelings of uncertainty and sadness. Please know that you are not alone. This time of year is a time many of us spend with loved ones and engage in festivities that can be hard to continue after a loss.

Counselors at the Pathways Center for Grief & Loss understand the difficulties that surround the holidays and offer special sessions this time of year. These sessions help you not only get through the holiday season, but perhaps find positive activities to focus on and ways to honor your loved one. Everyone is welcome and encouraged to bring a friend or family member for support. There is no cost to attend.

Call the Pathways Center at (717) 391-2413 or (888) 282-2177 to register.

Mount Joy

Pathways Center for Grief & Loss
4075 Old Harrisburg Pike, Mount Joy

- Nov. 15, 6:30–8:00 p.m. **Holiday Survival Guide**
- Nov. 22, 2:00–3:30 p.m. **Holiday Survival Guide** (daytime)
- Nov. 22, 6:30–8:00 p.m. **Practicing Gratitude**
- Nov. 29, 6:30–8:00 p.m. **Ways to Remember**
- Dec. 13, 6:30–8:00 p.m. **Living for Today**
- Dec. 20, 6:30–8:00 p.m. **What are the Gifts?**

York

The Ann B. Barshinger Hospice Center
235 St. Charles Way, Suite 250, York

- Nov. 15, 2:00–3:30 p.m. **Holiday Survival Guide**
- Nov. 16, 6:30–8:00 p.m. **Holiday Survival Guide** (evening)
- Nov. 22, 2:00–3:30 p.m. **Practicing Gratitude**
- Nov. 29, 2:00–3:30 p.m. **Ways to Remember**
- Dec. 13, 2:00–3:30 p.m. **Living for Today**
- Dec. 20, 2:00–3:30 p.m. **What are the Gifts?**

Virtually via Zoom

- Nov. 2, 6:30–8:00 p.m. **Holiday Survival Guide**
- Dec. 14, 6:30–8:00 p.m. **Holiday Check-In
& Discussion**

Thank You Volunteers

In September, Hospice & Community Care celebrated and honored its volunteers at its Volunteer Recognition Dinner. The evening was an opportunity for the organization to highlight volunteer accomplishments from 2021 and thank volunteers for the significant impact each of them has made.

“There are many other organizations in the local community that utilize volunteers, but I can promise you that we have the absolute best,” commented Jen Horan, Director of Volunteer Services, Hospice & Community Care. “Without our volunteers we could not deliver the quality care and comfort our patients, families and community have come to expect. All of our volunteers continue to amaze me with their dedication and commitment to our mission.”

Each and every day, regardless of how big or small the task, the service Hospice & Community Care’s volunteers provide makes a significant difference in the lives of many. Each act of kindness that they show, each smile they provide, and each warm presence they give is making a difference.

“There is a reason many refer to volunteers as ‘unsung heroes,’” shared Jen. “They may never get the opportunity to witness the power of their service, to see the long-term impact, or meet the patients, families and staff who are benefiting from their actions. However, every hour and every action that they contribute as a volunteer is valued! The ripple effects of their selfless service continue to extend and expand. We’re so very grateful to all of our volunteers for their generous spirit and dedication, and we are honored to share this journey with them.”

If you or someone you know is interested in volunteering for Hospice & Community Care, please contact the Volunteer Services Department at (717) 295-3900 or visit www.HospiceCommunity.org. 🌟

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Congratulations to the recipients of our milestone Volunteer Services Awards:

7,500 Hours of Service

Lois Shipman

2,500 Hours of Service

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Emeritus Award

Betty Henny Sharon Williams
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30 Years of Service

Larry Heinsey

25 Years of Service

Virginia “Ginny” Dalton Jeannette Hellinger
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15 Years



1,000 Hours



20 Years



25 Years



2,500 Hours



30 Years



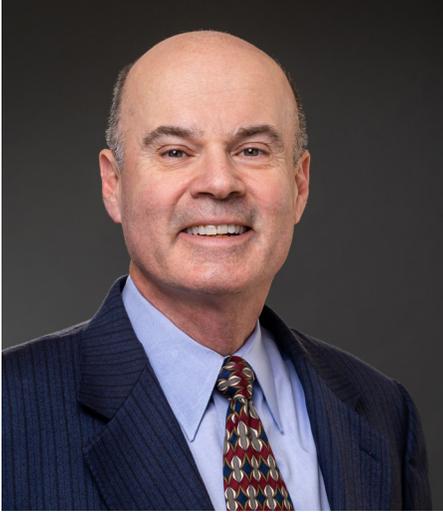
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Generational Giving

Teaching Your Loved Ones about Wealth

By: Rick Rodgers CFP®, CRPC®, Co-Founder, Rodgers & Associates



Imagine your last day has come and gone. What kind of relationships have you left behind? Have you talked to your family about your will, or are you leaving them with many unresolved questions? Will your children fight in court because you left your estate to just one person or a charity they knew nothing about? If this sounds familiar, anger, bitterness, and hurtfulness could become your legacy.

We don't want our family to be weighed down by an inheritance, beholden to it, or awestruck by it. Some people think it's crazy to share financial details with their family and believe it would wreck their kids, making them lazy and indifferent to working hard, knowing what will come their way. We must start treating our children as adults when they come of age. When they are taught to respect money, rather than to fear it, and to understand that wealth is earned by risking something of themselves, they are more likely to grow up to be productive citizens and not be controlled by their inheritance. Preparing them should create a deep sense of obligation to honor the wisdom and wealth entrusted to them.

I believe there are three lessons we all should teach our children about wealth:

1. There are no shortcuts to wealth.

Those who take shortcuts—lottery winners, marrying for money, or inheriting a sizable estate without any preparation—often live dysfunctional lives, with their windfall creating more significant problems than they faced before.

Receiving an inheritance without any preparation can be detrimental to children who will destroy themselves and their families because they know nothing about the responsibility of handling wealth. You must work to prepare your children long before an inheritance is received.

2. Use wealth in service of others.

Everyone is rich when wealth is used in the service of others—family, friends, and humanity. Thomas Jefferson said the “pursuit of happiness” is an internal journey to know ourselves and an external journey of selfless service to others. Children should learn this from their parents at an early age.

A family should develop a culture of sharing the family's wealth with others and meeting to make these decisions together. Wealth management should flow to the next generation while parents are still living and can help guide the process.

3. Use wealth to strengthen family relationships.

Wealth can divide or connect, and wealth can grow relationships or end them. If you have wealth, does it control you, or do you control it? The answer is found when you examine your engagement with others in your life. It's why some people with lots of money die impoverished, while some people of modest means who

bask in the warm touch of family and friends die rich. Regular conversations with the next generation provide an opportunity to frame a different set of values and lead to a different kind of relationship and commitment between parent and child.

Reframe the family's charitable giving as a family project deserving time and attention proportionate to the effort that went into making that money in the first place. Charitable giving should not be tax driven; it is values-driven, with an emphasis on need and effectiveness.

Selecting worthy causes is not just a process for the rich but also for those with modest wealth to pass on. Don't underestimate how even a small gift to charity can leave a big impression on children when they are included in that decision. Every family, regardless of their wealth, should have family meetings.

Your children need to understand that they are your legacy, not your money and possessions. For your legacy to flourish, you must involve your children, work with them to create something, and contribute something to your community for the benefit of others.

What we leave behind, most notably our words and deeds, are reflected in the lives of those we touch. Are you taking time to teach your children and grandchildren about the family and legacy you want to pass on? 🌱

Rodgers & Associates is a wealth management firm located in Lancaster, PA. The company focuses on the needs and concerns of high-net-worth individuals who are retired or expect to retire within ten years.

President's Letter

Our name says it all 'Hospice & Community Care.' We are more than just a hospice organization, we provide community care. We are always looking for ways that we can better serve everyone from early diagnosis of a serious illness through end of life to bereavement support. The more that we can address unmet needs in our community, the more that we can ensure that everyone has access to the personalized care and comfort they need.

I am pleased to share with you two new programs that we are embarking on at Hospice & Community Care — expansion of our Sunflower Pediatric Program and Inpatient Center Residential Care Program.

Our vision for the Sunflower Pediatric Program is to expand from our existing home hospice services to include in-home palliative care which is central to our continued mission to care for children and their families. Currently, only one-third of children in the U.S. who need home-based pediatric palliative care services receive them. Sunflower Pediatric palliative care can start at the time of a serious illness diagnosis and continue alongside disease-directed therapies such as chemotherapy or radiation, providing optimal support and symptom management during active treatment — even when cure is the goal.

Patients and families prefer to be together at home rather than spending days, weeks or months at a time in a hospital. Our Sunflower Team works closely with pediatric specialists to deliver a collaborative plan of care to enable children to be at home.

In August 2022, Hospice & Community Care expanded its inpatient services at the Bob Fryer & Family Inpatient Center to include residential care. Residential care is offered for patients with a limited prognosis of weeks to a month for 24/7 end-of-life care provided by nurses and aides, in collaboration with patients' attending physicians, and with the support of a social worker, chaplain, and volunteers. Residential care is for patients whose symptoms are under control and may need assistance with personal care. (See page 4 to learn more about the program)

What makes our Inpatient Center Residential Care Program unique is that care is being provided by a team of highly-skilled professionals trained in the field of end-of-life care. Care is also being provided in a facility that is equipped with the resources to handle the end-of-life needs of patients and families.

We look forward to the opportunities that lie ahead for us as an organization and continuing to deliver exceptional patient-centered care.

Sincerely,



Steve Knaub
President and CEO



Our Mission

To provide personalized care and comfort to help patients and families live better with serious illness through end of life.

Our Vision

Every person living in our community will receive the care and compassion they need while coping with serious illness, facing end of life, or experiencing the loss of a loved one.

Steven M. Knaub

President and Chief Executive Officer

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July 1, 2022 – September 30, 2022

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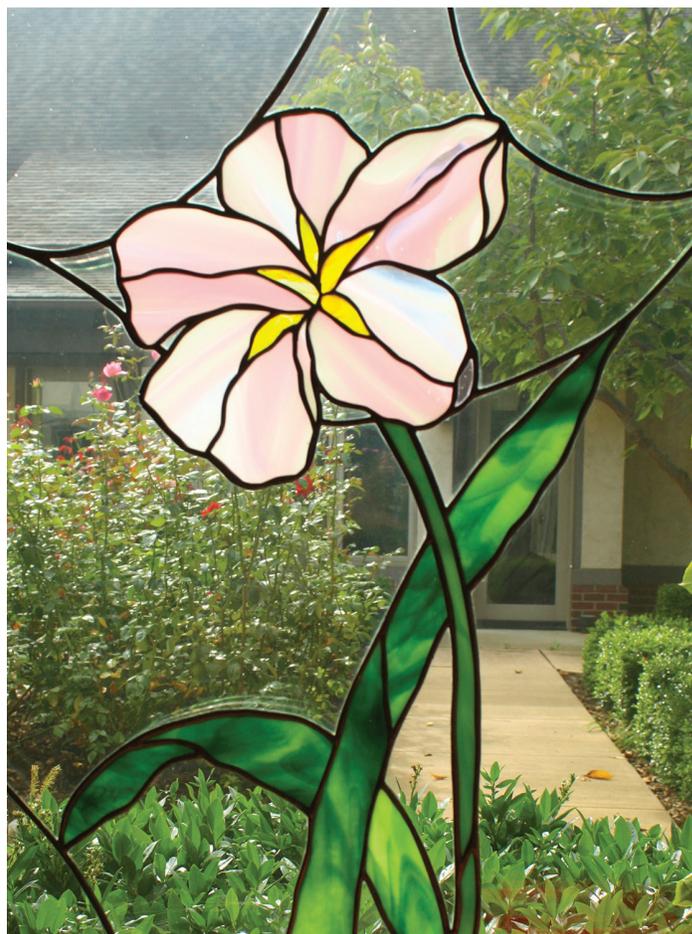
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 Fryer & Family Inpatient
 Center, and may be used
 to enhance and maintain
 the home-like aesthetics of
 the Inpatient Center. The
 income may also be used
 to purchase and maintain
 needed supplies that elevate
 the care of patients and
 experience for families, staff
 and visitors.

IN MEMORY OF DON E. FREY

Sandra L. Frey

CLINICAL PATIENT SPECIAL NEEDS FUND

Income from this fund provides for care and comfort to help patients and families live better at end of life. Special needs include those which are outside of the guidelines of Medicare reimbursements and which may include unique care needs for pediatric patients, individuals with sensory impairments, non-English speaking patients and with patients with financial need.

IN MEMORY OF
MARGARET H. KREIDER
Brenda E. Kane
Betty J. Kreider
Martha E. Shreiner

THE DONALD C. WILSON ENDOWMENT FUND

Income from this fund supports Hospice & Community Care's bereavement and spiritual care services. Although mandated by Medicare, bereavement and spiritual care services are not

reimbursed by health insurance. Thanks to the generous support of the community through contributions to this fund, Hospice & Community Care is able to provide spiritual care support for patients and their families. The Pathways Center for Grief & Loss also provides bereavement support to anyone in the community affected by serious illness or loss, not just those whose loved ones were hospice patients.

Brent & Bonita Keener

THE CEDRIC E. GROSINICK SCHOLARSHIP ENDOWMENT FUND

Income from this fund, established in memory of Dr. Cedric E. Grosnick, provides educational opportunities for Hospice & Community Care employees in clinically-related areas to enhance excellence in hospice and palliative care. This scholarship opportunity created in 2016, is offered in the name of Dr. Cedric E. Grosnick by his wife,

Andee Grosnick. Gifts in any amount may be added to this fund at any time.

IN MEMORY OF CEDRIC E. GROSINICK DMD
M/M Christopher Junkin

COMMUNITY FUNDRAISERS

Hospice & Community Care would like to recognize with sincere gratitude those individuals who held events in support of Hospice & Community Care. Gifts were received from the following events or organizations.

High Companies
Emma Ober Lemonade Stand Proceeds
Vagabonds Car Show

FACEBOOK FUNDRAISERS

Hospice & Community Care would like to recognize with sincere gratitude those individuals who held fundraisers in support of Hospice & Community Care on Facebook. Gifts were received from the following fundraisers.

Gail Beard
Birthday Fundraiser
Yolanda Cirilo
Birthday Fundraiser
Kim Kreider
Birthday Fundraiser
Michelle Shya
Birthday Fundraiser
Denise Temple
Birthday Fundraiser

Gifts of any amount may be made to these funds at any time.

Please contact Amy Lewis, Director of Philanthropy, at (717) 735-8729 or alewis@hospicecommunity.org.

Have you included Hospice & Community Care in your estate plan?

For information, visit hospiceandcommunitycare.planmygift.org or contact Amy Lewis, Director of Philanthropy, at (717) 735-8729 or alewis@hospicecommunity.org.



The Essa Flory Center
685 Good Drive
P.O. Box 4125
Lancaster, PA 17604-4125
(717) 295-3900
www.hospicecommunity.org

The E. E. Manny Murry Center

The Bob Fryer & Family
Inpatient Center
4075 Old Harrisburg Pike
Mount Joy, PA 17552
(717) 735-9661

Pathways Center for
Grief & Loss
4075 Old Harrisburg Pike
Mount Joy, PA 17552
(717) 391-2413

The Ann B. Barshinger
Hospice Center
235 Saint Charles Way
Suite 250
York, PA 17402
(717) 793-2113

Bonnie Jess Lopane, CFRE – Vice President, Chief Development Officer
Allie Bucher – Communications Manager
Mark Stoner – Graphic Designer



Horizons is published four times annually. We may use certain information (name, address, telephone number, dates of service) to contact families regarding our organization's fundraising activities, such as our Labor Day Auction. These activities raise funds to expand and improve the services and programs we provide to the community. We also list names in our newsletter to recognize donors and memorial contributions. Please contact the Development Office at (717) 295-3900 or info@hospicecommunity.org if you wish to have your name removed from our mailing list. By doing so, you would not receive future fundraising requests supporting Hospice & Community Care or future issues of this newsletter.

Hospice & Community Care is licensed by the Commonwealth of Pennsylvania as a hospice provider and is federally certified as a provider of the Hospice Medicare Benefit. Hospice & Community Care is accredited by the Joint Commission and is a member of the Pennsylvania Hospice Network and a provider member of the National Hospice and Palliative Care Organization. A copy of the official registration and financial information of Hospice & Community Care may be obtained from the PA Department of State by calling toll free, within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.

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